

WARRANTY POLICY

CREATIVE PERFORMANCE RACING are warranted against defects in workmanship and materials for a period of *ONE (1) years* from the date of purchase. Proof-of-purchase is required; otherwise, the warranty period shall default to (90) day All products must be installed and operated according to the purpose for which they were intended, designed and specified. This warranty excludes items that are incorrectly installed, misused or abused by the customer as would be determined by examination upon return of the product. If a suspect product is returned to CPR for inspection and disposition, upon which it is determined that the product is in fact defective, the product shall be replaced free-of-charge or a credit will be issued (whichever is preferred). We will not assume responsibility for labor costs associated with the removal of suspect product or the cost of equipment downtime, or any other costs associated with concerns that are not specifically related to workmanship or materials.

Creative Performance Products, Inc sold under the Creative Performance Racing (CPR) program shall be warranted for a period of one (1) year in accordance with CPR' policies and the Terms and Conditions stated above.

In order to qualify for warranty coverage and disposition, customers must use the Returned materials Authorization (RMA) process (as explained below). Products that returned and determined to be OK shall not qualify for warranty coverage.

RETURNED MATERIALS POLICY

Distributors who wish to return defective products for replacement or credit **MUST** use our **RETURNED MATERIALS AUTHORIZATION** (RMA) procedure. RMA numbers and instructions may be obtained from our Customer Service Team. Freight must be prepaid. The RMA number must be clearly marked on the shipping carton to be returned, and it must be noted on enclosed documents. A brief explanation identifying the failure mode or discrepancy must also be included. If we determine that the product is in fact defective and/or there was a discrepancy in shipping, a replacement or credit will be issued. If the product and/or shipment are determined to be OK, we will obtain disposition from the distributor as to whether to return the product or scrap it, in which case no credit shall be issued. Customer-damaged products are normally excluded from warranty consideration.

For overseas returns, we may allow for field scrap if it is determined that this is more economical approach. In most cases, however, products must be returned to allow for product analysis and subsequent corrective and preventive measures to be implemented. Returns from distributors whose customers return products for non-quality related reasons cannot be accepted. Send returns to: *Creative Performance Racing 106 E. Ten Mile Road, Michigan 48030, Attn: Quality Department.* Call 1-866-383-5277 and ask for customer service.